International Air Transport Association (IATA)

Trade association of the world's 250 airlines.

Final Result
Accelerated and simplified the business expense report (BER) flow across the entire organization.

➕ Project Highlights

- ✓ Evolved from manual postings to an automated process
- ✓ Improved BER flow across entire Company
- ✓ Demonstrated invaluable project leadership
- ✓ Quickly steered project direction onto successful path
- ✓ Achieved all project objectives within timeline

Context and Objectives

IATA lacked a uniform process for business expense report (BER) flow across their organization. The expense postings were posted manually in SAP, which was very time consuming and subject to errors or omissions.

IATA wanted to harmonize BER flow for its employees in all regions and automate the FI postings to SAP as much as possible.

Challenges

- Business requirements were not fully captured in the initial stages of the project. Leading to frequent changes in development, unit testing requirements, as well as in user acceptance testing phases.
- Identifying a suitable solution to post financial documents into SAP ECC system.
- Chrome River was pre-selected as the middleware platform to transfer Master Data.
- Due to Master Data issues, testing newly developed interfaces was a major challenge.

Solution

After assessing the possibilities, Abilis PI proposed four interfaces which could integrate business expenses entered in Chrome River and then successfully post them to the SAP system. The Master Data in SAP, which is sent to Chrome River, is used to provide login access to the system and provide users with a valid list while entering individual expenses. After expenses are entered in Chrome River, an export file is then sent to SAP PI which can then create a FI document in SAP ECC system, together with all account assignments.

Customer Response

The business process was greatly improved across the company. The technical skills, business knowledge and project leadership of Abilis PI consultants played a vital role in the success of the project.